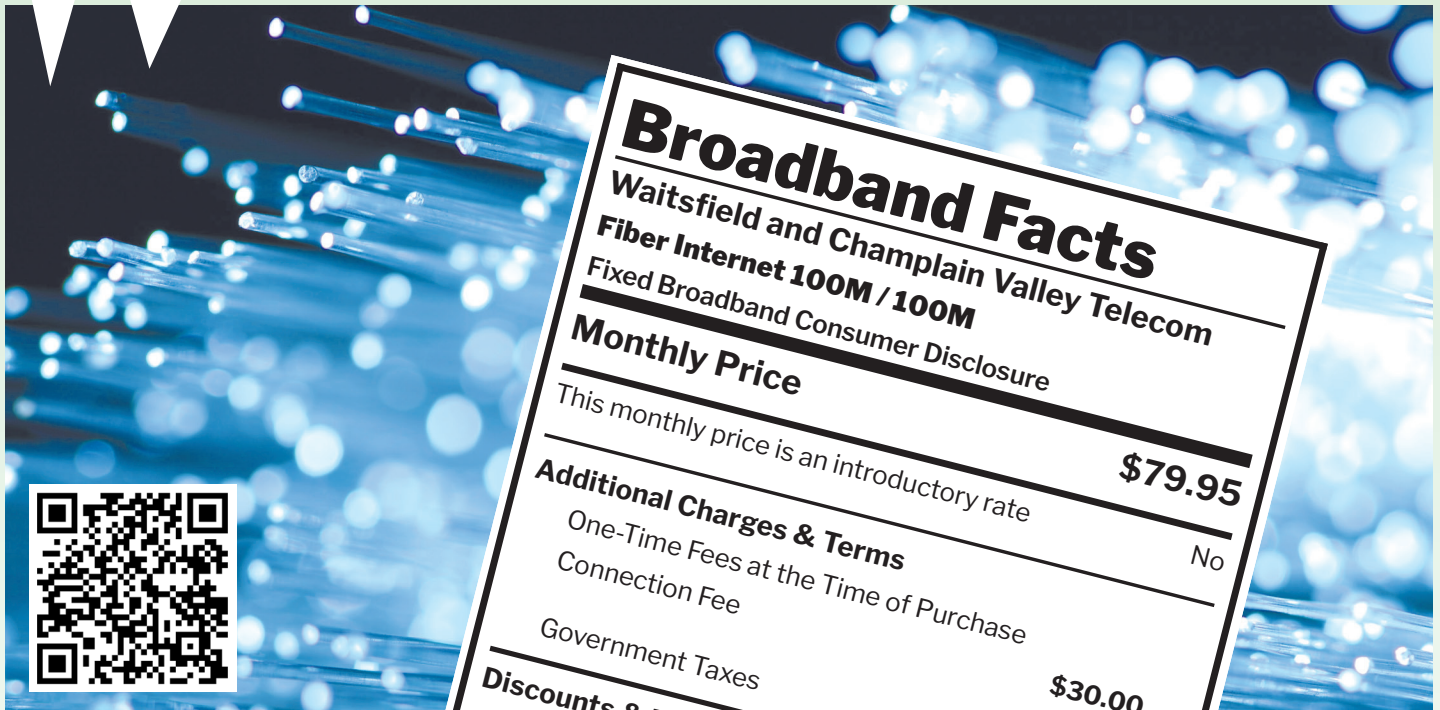


Your Introduction to Broadband Labels



What's the purpose of broadband labels?

Required by the FCC, broadband labels are designed to provide clear, easy-to-understand, and accurate information about the cost and performance of internet service. These labels must disclose important information about the price, introductory rate of the plan, data allowances, and broadband speeds—so you know exactly what you are getting before you purchase.

What important information do these labels provide?

Broadband labels give you the important information you will definitely want to know when considering an internet provider and its internet plans.

- **Monthly Price** - This section will let you know what you will be paying for the service every month. It will also help you know if the price is an introductory rate, and if so, how long it lasts before going up to the regular price.
- **Additional Charges and Terms** - Make sure to check this section for any fees you will have to pay on top of the cost of the actual plan. This can include government-mandated fees, one-time fees at time of purchase, and any other fees, based on the provider.

- **Speeds Provided with Plan** - This covers a few different things, such as:
 - **Typical download speed** - How fast your device can receive data from the internet, such as how long it takes for a page to load.
 - **Typical upload speed** - How fast your device can send data to the internet, such as how long it takes to post your latest travel video.
 - **Typical latency** - Network latency is the amount of time, typically measured in milliseconds, it takes for data to travel from one point to another across a network. A network with high latency will have slower response times, while a low-latency network will have faster response times. Realtime Internet activities like online gaming, video meetings, and conference calls require low latency.

How can I find out more about broadband labels?

Call Customer Service at 800-496-3391/802-496-3391 or send an email to csdept@corp.wcvt.com. You can also stop by the WCVT office, Mon.-Fri. 8:00am - 5:00pm (Lobby Hours 8:00am - 4:30pm) or visit www.wcvt.com.

Know the Facts

WCVT has always believed in being transparent with our products and pricing, and we invite you to compare our services with other providers.

High Speed Internet 100M

Broadband Facts

Waitsfield and Champlain Valley Telecom

Fiber Internet 100M / 100M

Fixed Broadband Consumer Disclosure

Monthly Price **\$79.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase
Connection Fee **\$30.00**
Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **100 Mbps**
Typical Upload Speed **100 Mbps**
Typical Latency **10 ms**

Data Included with Monthly Price **Unlimited**

Network Management

wcvt.com/network

Privacy

wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**
Email: **csdept@corp.wcvt.com**
Website: **www.wcvt.com**
Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT00000NF100M

High Speed Internet 250M

Broadband Facts

Waitsfield and Champlain Valley Telecom

Fiber Internet 250M / 250M

Fixed Broadband Consumer Disclosure

Monthly Price **\$102.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase
Connection Fee **\$30.00**
Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **250 Mbps**
Typical Upload Speed **250 Mbps**
Typical Latency **10 ms**

Data Included with Monthly Price **Unlimited**

Network Management

www.wcvt.com/network

Privacy

www.wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**
Email: **csdept@corp.wcvt.com**
Website: **www.wcvt.com**
Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT00000NF250M

Note: Wi-Fi speeds may vary based on factors such as device limitations, distance from the router, and physical obstructions. For optimal performance, a wired connection is recommended where possible.

Know the Facts

WCVT has always believed in being transparent with our products and pricing, and we invite you to compare our services with other providers.

High Speed Internet 500M

Broadband Facts

Waitsfield and Champlain Valley Telecom

Fiber Internet 500M / 500M

Fixed Broadband Consumer Disclosure

Monthly Price **\$117.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase
Connection Fee **\$30.00**
Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **500 Mbps**
Typical Upload Speed **500 Mbps**
Typical Latency **10 ms**

Data Included with Monthly Price **Unlimited**

Network Management

www.wcvt.com/network

Privacy

www.wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**
Email: **csdept@corp.wcvt.com**
Website: **www.wcvt.com**
Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT000000NF500M

High Speed Internet 1G

Broadband Facts

Waitsfield and Champlain Valley Telecom

Fiber Internet 1G / 1G

Fixed Broadband Consumer Disclosure

Monthly Price **\$129.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase
Connection Fee **\$30.00**
Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

www.wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **1000 Mbps**
Typical Upload Speed **1000 Mbps**
Typical Latency **10 ms**

Data Included with Monthly Price **Unlimited**

Network Management

www.wcvt.com/network

Privacy

www.wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**
Email: **csdept@corp.wcvt.com**
Website: **www.wcvt.com**
Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT000000NF1G

Note: Wi-Fi speeds may vary based on factors such as device limitations, distance from the router, and physical obstructions. For optimal performance, a wired connection is recommended where possible.

Know the Facts

WCVT has always believed in being transparent with our products and pricing, and we invite you to compare our services with other providers.

High Speed Internet 10M

Broadband Facts

Waitsfield and Champlain Valley Telecom

High Speed Internet 10M DSL

Fixed Broadband Consumer Disclosure

Monthly Price **\$75.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase

Connection Fee **\$30.00**

Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **Up To 10 Mbps**

Typical Upload Speed **Up To 1 Mbps**

Typical Latency **35 ms**

Data Included with Monthly Price **Unlimited**

Network Management

www.wcvt.com/network

Privacy

www.wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**

Email: **csdept@corp.wcvt.com**

Website: **www.wcvt.com**

Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT0000NDSL10M

High Speed Internet 50M

Broadband Facts

Waitsfield and Champlain Valley Telecom

High Speed Internet 50M DSL

Fixed Broadband Consumer Disclosure

Monthly Price **\$79.95**

This monthly price is an introductory rate No

Additional Charges & Terms

One-Time Fees at the Time of Purchase

Connection Fee **\$30.00**

Government Taxes **Varies**

Discounts & Bundles

Visit the link below for available packages and additional services.

wcvt.com/bundles

Speeds Provided with Plan

Typical Download Speed **Up To 50 Mbps**

Typical Upload Speed **Up To 1 Mbps**

Typical Latency **35 ms**

Data Included with Monthly Price **Unlimited**

Network Management

www.wcvt.com/network

Privacy

www.wcvt.com/privacy

Customer Support

Phone: **(802) 496-3391**

Email: **csdept@corp.wcvt.com**

Website: **www.wcvt.com**

Address: **3898 Main Street, Waitsfield, VT 05673-0009**

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:
F0004956652WCVT0000NDSL50M

Note: Wi-Fi speeds may vary based on factors such as device limitations, distance from the router, and physical obstructions. For optimal performance, a wired connection is recommended where possible.